

**ARBORETUM, DUNKIRK AND LENTON, RADFORD AND PARK AREA
COMMITTEE - 21 MAY 2014**

Title of paper:	WARD PERFORMANCE: QUARTER 1	
Director(s)/ Corporate Director(s):	Andy Vaughan Strategic Director for Commercial and Neighbourhood Services	Wards affected: Arboretum Dunkirk and Lenton Radford and Park
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Date of consultation with Portfolio Holder(s) (if relevant)	N/A	
Relevant Council Plan Strategic Priority:		
Cutting unemployment by a quarter		<input checked="" type="checkbox"/>
Cut crime and anti-social behaviour		<input checked="" type="checkbox"/>
Ensure more school leavers get a job, training or further education than any other City		<input checked="" type="checkbox"/>
Your neighbourhood as clean as the City Centre		<input checked="" type="checkbox"/>
Help keep your energy bills down		<input type="checkbox"/>
Good access to public transport		<input type="checkbox"/>
Nottingham has a good mix of housing		<input type="checkbox"/>
Nottingham is a good place to do business, invest and create jobs		<input type="checkbox"/>
Nottingham offers a wide range of leisure activities, parks and sporting events		<input type="checkbox"/>
Support early intervention activities		<input checked="" type="checkbox"/>
Deliver effective, value for money services to our citizens		<input checked="" type="checkbox"/>
Summary of issues (including benefits to citizens/service users):		
<p>The ward performance reports provide updates on key issues and themes which link back to local priorities and strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:</p> <ul style="list-style-type: none"> • Ward Priorities • Community Engagement • Finance • Safer theme – Crime and Anti-Social behaviour (ASB) • Neighbourhood theme – Environmental issues and Housing 		

- Working theme – Unemployment rates
- Housing
- Community Protection
- Fire
- Health Theme – local health priorities

The Central Locality (through the Central Locality Board) has targets to reduce dwelling burglary, shop theft and violence. As at December 2013 the targets were being met for dwelling burglary, but not for shop theft or violent crime.

The following is a brief summary by the respective Ward Neighbourhood Development Officers (NDO):

Ward: Arboretum

NDO: Linda Wright

All the partners are working together on agreeing the new ward priorities for the 2014-2015 Plan. The NAT team is in the process of developing key actions to be delivered with the aim of delivering actions that will enhance visitors and residents experience of being in the ward.

Crime: Year to date (YTD) all crime shows an increase of 13%, various strategies have been put in place by the police including operations around Micro Beats. These are starting to have an impact on reducing crime in the Ward. Burglary dwelling has been reduced by 48% on last quarter. There were 80 actual incidents in the same period in 2013 compared to 42 this quarter.

ASB: There has been an increase of 30 actual incidents reported this quarter compared with 2013 which had 224 incidents (an increase of 13%).

Cleanliness Index: The Cleanliness Index Score for January, February and March was 91, 96 and 95, respectively, compared to the neighbourhood target of 86.

Graffiti Reports: During quarter 4 there have been 135 reported incidents of graffiti, 80% of which were removed within 48 hours of being reported.

Fly Tipping: During quarter 4 there have been 151 reported incidents

Unemployment Rate: During the past 12 months approximately 7% of all residents aged 16 - 64 within the Ward have been claiming Job Seekers Allowance compared to an approximate citywide average of 6%.

Community Protection: During this quarter there were 12 dog fouling operations within the Ward.

In March there were 18 alcohol confiscations from Community Protection Officers (CPO's).

Bins on streets – 12 fines have been issued and 200 Letters Before Action (LBA's).

Fire: There were 5 deliberate fires in the Ward this quarter compared to 1 in 2013 over the same period. There were no reported fires in March

Key Successes:

The Holland and Patterson Street Residents Parking scheme and the Gating Order (Holland Street) have been completed.

The Street Drinkers Plan has now been developed and will be monitored over the next 12 months through the NAT to ensure there is a reduction in this type of ASB.

Issues:

There have been over 10 cars deliberately scratched on Court Street in the last quarter. The number of cars parking on this side street increased as the result of the residents parking scheme being introduced on Birkin Avenue. The proposed parking restrictions for this area should be developed and implemented this financial year and this should improve the movement of traffic on this street.

The Bridlington, Oldknow and Brown Street (BOB`s) tenants and residents association have asked for lighting to be installed in their local park to reduce ASB that is taking place there. This possibility is being explored with the Parks Department and the Neighbourhood Development Officer.

There is still a problem with bins being missed in the area on particular streets. This issue will be monitored over the next year via a Micro Street Cleansing Plan.

Events:

The first meeting of the Central Locality Domestic Violence Forum has been held with 25 voluntary sector / service providers in attendance. This Forum will now be developed over the next 12 months.

Ward: Dunkirk and Lenton**NDO: Iffat Iqbal****Crime:**

- In Quarter 4, 310 crimes have been reported compared to 275 in the previous year, this shows an increase of 13%
- The largest volume of crime was Theft: 84 incidents reported
- 37 dwelling burglaries reported, main cause insecurities
- Auto-crime rate in Dunkirk and Lenton continues to be the highest across the City.
- The ward has the second highest rate for burglary after Arboretum.

ASB:

- There has been an increase of ASB incidents, 44 more incidents reported compared to last Year.

Cleanliness Index:

- Cleanliness Index Score for Feb was 95 and March 94 compared to neighbourhood target of 86.

Graffiti Reports:

- Quarter 4 has seen an increase in graffiti incidents totalling 14 incidents.

Fly Tipping:

- Only 11 incidents reported in Feb and 10 in March, very low figures compared to other Area 4 wards.

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Unemployment Rate:

- The ward is ranked 19th out of 20 wards for unemployment in the city for this month, however figures maybe skewed by the student population which is 68% of the total ward population.

Fire:

- Only 1 incident of deliberate (primary & secondary) fires in Dunkirk and Lenton Ward for this period.

Key successes: Work has begun to improve Dunkirk Flyover, £300,000 has been secured which has come from Local Transport Plan £150,000 and £150,000 from an external bid to the Department for Transport (DfT) with the funding allocated by the Sustainable Transport Charity Sustrans. A new toucan crossing (one which can be used by pedestrians and cyclists) has been provided across Abbey Street next to the roundabout. This crossing helps join up key cycle routes such as the one around the Ring Road. It will also provide access to the new College site from walking, cycling and public transport routes. This facility has been built and is now open. The crossing over Beeston Road near the roundabout is in the process of being upgraded from a pedestrian crossing to a toucan. This should be complete in the next couple of weeks. There has also been some resurfacing of the cycle/foot paths around the vicinity of the roundabout.

Penn Ave Day of Action in March was successful, 11 residents and 15 children engaged on the Day. Most of the cleansing issues raised at the Penn Ave residents meeting were dealt with including jet washing 16 communal waste bins, the hallway stairs in all 3 blocks were swept and washed, communal gardens were cleared and the whole site including the front garden was swept, the grass and shrubs cut. The swings in the park were installed that week as well as all the trees on the site were pruned.

NCH Construction is well underway at Lenton high-rise site, 142 new council homes are being built in the footprint of the five tower blocks in Lenton. The new scheme will be named Palmer Court after former local resident and conservationist, Ena May Palmer. The science teacher, who founded the Lenton History Society, was named Citizen of Honour by Nottingham City Council in 1994 for her environmental work.

Consultation to support Highfields Park Heritage Lottery Fund bid is now out until May 2014. Residents are encouraged to engage with the consultation and generate lots of ideas for the redevelopment of the park.

A discrete Retail Directory has been developed by Dunkirk and Lenton Partnership forum mainly aimed at students who are key potential customers for independent shops/cafes in local shopping areas. The A5 directory comprising of approx 16 pages will highlight names and addresses of local independent businesses in areas of Radford, Hyson Green, Dunkirk, Lenton and Arboretum and should be available in June 2014.

Issues: Waste management including recycling, bins on pavement, over-flowing and contaminated bins, bin dippers, and waste in gardens is still a major concern for residents. Shop bins out on the pavement, untidy gardens and empty shops are ongoing issues on Lenton Blvd. Burglaries and auto

crime has increased in the ward, Neighbourhood Police have planned 'Op Graduate' targeted and preventative work to address this.

Events: An International food Evening event organised by the Forum and Dunkirk Community Centre which took place on the 27th Feb which was very well attended by local residents and students. 20 different kinds of dishes were cooked on the night ranging from Thai, French, Russian, Welsh, English, Indian and Crocus café the local community café also took part.

NAT: NAT which has representation of various key service providers across the Ward are currently delivering / planning to deliver on the revised Ward priorities. Challenges include tackling waste management, fly tipping and community cohesion.

Ward: Radford and Park

NDO: Rob Gabbitas

Crime

There have been 10 more incidents relating to criminal damage over the same period last year (from 37 to 47). Burglaries (dwellings) and incidents of violence have both seen reductions this quarter of 9 and 6 respectively. Radford and Park Ward has a higher than average crime rate in most categories and is 2nd highest across all wards for autocrime.

Violence has increased by 5 offences over the year (2%). 38% relate to domestic violence and 59% to Other Violence. In 82 cases (33%) the violence was committed by a stranger.

ASB

The Ward has seen a 26% reduction in all ASB cases compared to the same period last year. This represents 43 fewer reported incidents

Cleanliness Index:

The Cleanliness Index Score for January, February and March was 92, 94 and 96, respectively, compared to the neighbourhood target of 86.

Graffiti Reports:

During quarter 4 there have been 133 reported incidents of graffiti. These figures are higher than the corresponding period for each of the last two years.

Fly Tipping:

There have been 326 incidents reported during quarter 4 some of which is a reflection on the higher levels of reporting from the Community Protection team working in this area and members of the public

Community Protection

In March 2014 there was one Suspended Possession Order issued relating to drugs.
Dog Fouling – 41 incidents in March representing an increase of 33 over the same period last year.

Unemployment Rate:

During the past 12 months approximately 8% of all residents aged 16 - 64 within the Ward have been claiming Job Seekers Allowance compared to an approximate citywide average of 6%.

Fire:

No deliberate fires during this period.

Key successes: With regard to the implementation of the Radford 20mph Zone, the consultation and advertisement period has now ended and Council has approved the scheme with the following exclusions which will remain at their existing 30mph speed limit:

- Radford Road (between Western Boulevard and Gregory Boulevard)
- Wilkinson Street

The A and B roads in the area will also remain at their existing speed limits – in this Ward it includes Alfreton Road, Ilkeston Road and Radford Boulevard.

There was a successful Sikh New Year / Health event on Saturday 12 April at the Sikh Gudawara (Khalsa House), Norton Street. This was supported by the Decade of Better Health programme with representatives from a number of agencies including Diabetes, bowel cancer awareness, alcohol and drugs awareness, Healthy Hearts / Cardio vascular, Framework, and mental health. The event was supported by Nottingham City Homes, City Services, Fire Services and the local policing team.

NCH have started to build new homes as part of the commitment to introducing new family units at the 2 Radford sites – Argyle Court which includes a new road – Kapwood Close leading from Argyle Street to Clifford Street and the new development at Highhurst Court. There will be a total of 52 family units (2, 3 and 4 bedroom) across the 2 sites. Due to complete building works by end of 2014 with move ins from early 2015.

Issues: Waste management, contaminated bins, flytipping, dog fouling particularly at St Peter’s Park. Also need to consider what further environmental actions can be developed to add value to the NCH regeneration programme looking at areas such as the back of the shops on Alfreton Road / Clifford Street.

Recommendation(s):

1	To note the key information from the Ward Performance reports for Quarter 1 2014/15.
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1. REASONS FOR RECOMMENDATIONS

1.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.

1.2 Ward performance reports will also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

2. BACKGROUND (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.
- 2.2 The Nottingham Plan has a goal that ‘public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods’; Ward Performance report will help to support this.
- 2.3 The Ward Performance report captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team’s (NAT) action log, Crime and Drug Partnership (CDP) plans and other partners’ implementation plans.
- 2.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers, with data analysis undertaken by the CDP.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

- 5.1 None

6. EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

No

Yes – Equality Impact Assessment attached

Due regard should be given to the equality implications identified in the EIA.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report.

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

8.1 None